If you have a problem with your order..

Dear Brøderbund Customer:

Thank you for your order. If you wish to return the enclosed material and it was purchased from a Brøderbund Authorized Education Dealer, you must contact the dealer for return authorization. If you purchased the item(s) directly from Brøderbund Software-Direct®, **you may return the product within 60 days from the date of purchase** under the conditions described below:

MATERIALS CANNOT BE ACCEPTED UNLESS:

① Material is in resalable condition—items cannot be stamped or defaced.

② All components of the product must be sent together. We cannot accept individual parts.

③ **IMPORTANT!** Please use the reverse side to indicate the reason for your return. **RETURNS CANNOT BE ACCEPTED WITHOUT THIS INFORMATION. THIS CARD MUST BE ENCLOSED WITH RETURNED MERCHANDISE.**

④ Please send Brøderbund Software-Direct® returns to:

Brøderbund Software-Direct®
P.O. Box 6125
Novato, CA 94948-6125

Brøderbund®

PLEASE INDICATE THE REASON FOR YOUR RETURN:

① Incorrect product

② Wrong quantity

③ Didn't like

④ System incompatibility

⑤ Damaged in shipment

⑦ Other _____

_____

_____

A copy of your invoice or purchase order is required. If not available, please indicate the invoice number or purchase order number:

_____

Invoice #

_____

P.O. #

If you wish to exchange this software and you purchased it directly from Brøderbund Software-Direct® within 60 days of the date of the invoice, please call our Customer Service Department at 1-800-521-6263 and refer to your invoice number.

If you have any questions, please call our Customer Service Department at 1-800-521-6263.

Brøderbund®

2299918